

Exodus Support+ Terms and Conditions

1. **Exodus Support+ Program.** Eligible Users may sign up for the Exodus Support+ Program, which allows users to purchase meeting time with Exodus Support+duct specialists available via zoom.

2. **Fees.** We will charge you in advance for any zoom meetings in which you wish to participate, and all fees will be collected via our third party payment processor, Stripe. You may continue to purchase additional zoom meeting time as you may wish, unless and until your account is suspended or terminated pursuant to these terms, or the Exodus Support+ Program is suspended or terminated.

2.1. By choosing your debit or credit card as your primary payment method, you authorize Exodus to charge that card for any zoom meeting time you purchase, including applicable taxes in U.S. dollars.

2.2. We reserve the right to change the terms of the Exodus Support+ Program, including the fees, from time to time.

2.3 All fees are non-refundable. If you fail to attend any scheduled zoom meetings, our team will make a good faith effort to reschedule the meeting one time, but if we are unable to reschedule the meeting, or you fail to attend a scheduled zoom meeting more than one time, you will not receive a refund for any portion of the Fees you have paid.

2.5. You agree that: (a) you have read, understand and agree to the terms in this Agreement, and that this Agreement constitutes a "writing signed by you" under any applicable law or regulation; (b) you consent to the electronic delivery of the disclosures contained in this Agreement; (c) you authorize us to make any inquiries we consider necessary to validate any dispute involving your payment; and (d) you authorize us and/or our third party payment processor to initiate one or more debit entries (withdrawals), and you authorize the financial institution that issued your credit or debit card to deduct such payments, in the amounts chosen by you in connection with your purchase of zoom meeting time.

3. **Prohibited Jurisdictions and Users.** The Exodus Support+ Program is not available to any individual named on any U.S. government denied-party list. Exodus shall not permit users to access or use the Membership Program in any U.S.-embargoed country or in violation of any U.S. or other applicable export law or regulation. By purchasing services in the Program, you further represent that you have not received or been offered any illegal or improper bribe, kickback, payment, gift, or thing of value in connection with the Program. You understand and acknowledge that the list of prohibited jurisdictions and users is subject to change at any time as new sanctions are announced.

4. **Other Terms.** In the event of a conflict between these Exodus Support+ Terms and anything else in the Exodus Terms of Use, these Exodus Support+ Terms will govern.

5. Amendment; Termination. Exodus may change or terminate the Exodus Support+ Program at any time, and such change or termination will apply immediately after the effective date such termination is announced.

6. Disclaimers, Limitation of Liability, Arbitration. You acknowledge and agree that any claims arising from or in relation to the Exodus Membership Program are subject to the Exodus Terms of Use, including the Limitations of Liability set forth in Section 7 of the Exodus Terms of Use. You further acknowledge and agree that any dispute or claim relating in any way to the Exodus Membership Program will be adjudicated in accordance with Section 9 of the Exodus Terms of Use.

7. Cancellations by Exodus. Exodus reserves the right to accept, refuse, suspend, or cancel your participation in the Exodus Support+ Program at any time in its sole discretion for any reason. If Exodus cancels your participation, you will receive a refund of any fees you have paid for meetings that have not taken place as a result of the cancellation.

8. Acknowledgement of Risk. By signing up for the Exodus Support+ Program, you understand that Exodus is not a financial institution, and is not making any recommendations to make any specific investments, trades, or to use any specific investment strategies. Exodus does not provide any investment, legal, or tax advice.

9. Acceptance of Terms of Use and Privacy Policy. In addition to these Exodus Support+ terms and conditions, you acknowledge that your participation in the Exodus Support+ Program is subject to the Exodus Terms of Use and Privacy Policy available at Exodus.com. If you do not wish to comply with the terms of the Exodus Terms of Use and Privacy Policy, do not purchase any services in connection with the Exodus Support+ Program.

10. No Warranties. Exodus does not endorse nor guarantee the accuracy, completeness, or usefulness of any content in the Exodus Support+ Program, nor the merchantability or fitness for any particular purpose of any such information, nor that the delivery will be error-free or at a particular time. It is hereby agreed that to the extent permissible by law, all warranties, conditions, representations, terms or undertakings, express or implied, statutory or otherwise, are hereby excluded.

11. Entire Agreement. This Agreement, and the incorporated Exodus Terms of Use and Privacy Policy, constitute the whole agreement between the parties and supersedes all previous agreements between the parties relating to this subject matter. Each party acknowledges that, in entering into this Agreement, it has not relied on, and shall have no right or remedy in respect of, any statement, representation, assurance or warranty other than as expressly set out in this agreement, the Exodus Terms of Use, or the Exodus Privacy Policy.